

## SOARing For Gold SOAR Camp 2021 FAQ

### General FAQ

- What does a typical day at camp look like?

9am: Camper Arrival

9am: Silly songs, worship, and opening

10:10am: Morning Snack

10:30am: Rotation

11:05am: Rotation

11:40am: Lunch Group 1/Rotation

12:15pm: Calming Worship Group 1/ Lunch Group 2/Rotation

12:50pm: Rotation/Calming Worship Group 2/Lunch Group 3

1:25pm: Rotation/Calming Worship Group 3

2:00pm: Rotation

2:35pm: Rotation

3:10pm: Dance Party

3:35pm: Afternoon Snack

4:00pm: Pick Up

Rotations include: Sensory, storyteller, craft, classroom, outdoor games, and missions.

- Will there be a closing ceremony or family celebration this year?
  - Due to the ongoing concern of COVID-19, we will not host an in-person family celebration this year, however, we will have a virtual closing celebration available that you can engage with at home.
- How will volunteers get trained?
  - Volunteers have online training specifically for each of their volunteer roles. Team leads will have extra training in how to best assist one to one campers and make camp the best experience possible.
- Where is the camp located?
  - SOAR Camp 2021 will be hosted in-person at Grace Church South Overland Park Campus (8500 W 159th St, Overland Park, KS 66223) the week of July 19-23. We will also host camp virtually July 26-30.
- What ages do you serve?
  - The camp is available for campers age 3 and up. There is no age limit!
- Can typical siblings come to camp?
  - We do not have programming available for typical siblings at SOAR Camp, however, if they are entering 6th grade or above we would be happy to have them serve with us!

- When will I know information about parking, arrival, pickup, food, and other details for the week of camp?
  - Detailed camp information will be emailed to you the week prior to camp. In this email, you can expect to find information about parking, arrival, pickup, the week's lunches and snacks, schedule, and more.
- I have a food allergy, can you accommodate that?
  - Every day we provide hotdogs as a meal alternative. If you would like to bring your own food, you are welcome to do so. There will not be refrigeration or microwaves available for your lunch.
- What are camp hashtags?
  - #SOARCamp2021 and #SOARing4Gold
- How can I see the pictures from camp?
  - Camp pictures will be posted daily on social media.
- How can we purchase extra camp shirts and SOAR merchandise?
  - Camp shirts and other SOAR merchandise are available for purchase on the camp registration page found [HERE](#). All campers receive one camp shirt with registration. Volunteers who serve three or more full days will also receive one free camp shirt.
- Do I need an account to sign up for tickets?
  - You do not need to register for an account before signing up for camp.

## **COVID FAQ**

- What are you doing to prevent the spread of COVID?
  - Practices and precautions are being put in action in order to keep campers, volunteers, and staff safe.
  - Traffic flow will be limited.
  - Arrival and departure will be modified.
  - We have an incredible medical team who serve to keep everyone safe and healthy.
  - Everyone will be asked to wear a mask. We know there are some campers who will not tolerate masking and that is understood. We will do our best to keep campers masked or physically distanced when appropriate. Campers will be permitted to take a "mask break" when needed. Volunteers and staff will wear masks all of the time, except when eating or drinking.
  - Temperature checks.
    - Everyone will have a temperature check upon entry into the building every day.
    - If anyone has a temperature of 100.4 degrees or higher, they may be asked to return home.
  - Activity schedules will be adjusted to reduce large group programming.

- Camper teams will be limited to 10 campers in order to allow for physical distancing.
- Our large group time will be split into two areas to allow us to separate our teams to allow physical distancing.
- Volunteers will receive additional training on how to ensure the health and safety of everyone at camp.
- Additional hand sanitizer stations will be placed around the camp.
- Posters will be displayed to reinforce positive behaviors.
- Routine cleaning and disinfecting of facilities, activities, and equipment.
- What are your cleaning procedures?
  - We have volunteers and resources specifically dedicated to cleaning all highly touched surfaces during the day and thorough cleaning after camp each day.
- Are COVID vaccines required?
  - Vaccines are not required to attend camp, however, we will ask to be made aware if your camper has had the vaccine or if they have had COVID-19.
- Do campers and volunteers have to wear masks?
  - Masks are required for all volunteers and staff. Campers are highly encouraged, but not required to wear masks. We know there are some campers who will not tolerate masking and that is understood. We will do our best to keep campers masked or physically distanced when appropriate. Campers will be permitted to take a "mask break" when needed.
- What happens if the camp has to be canceled due to worsening COVID?
  - If the in-person camp has to be canceled due to worsening COVID concerns we will issue full refunds to all campers minus the non-refundable booking fee.

### **Camper FAQ**

- My child requires individualized attention, can you accommodate that?
  - Yes! Each camper is paired with a one-to-one buddy. Campers are placed on teams of ten that have two team leads with them throughout camp and are available to provide additional assistance when needed. Staff support is also available throughout the camp.
- My child has extra special medical needs, can you accommodate that?
  - Yes! We have a full medical team available throughout the week of camp and we are happy to assist your child in any way we can. You will have the opportunity during check-in Monday morning to speak with the medical team. If you have a specific medical concern, please contact [info@soarspecialneeds.org](mailto:info@soarspecialneeds.org) and we will provide opportunities for you to connect with our lead medical personnel.
- I am no longer able to attend camp, do I get a refund and who should I contact?

- We provide full or partial refunds for camp depending upon the timing of the cancellation with the exception of the non-refundable booking fee. Please email [info@soarspecialneeds.org](mailto:info@soarspecialneeds.org) for cancellations.
  - Before June 18: 100% Refund
  - June 19 - July 4: 75% Refund
  - July 5 - 11: 50% Refund
  - On or after July 12: No refund will be issued
- Do you offer camp scholarships?
  - Camp scholarships are available on a case-by-case basis. Please email [info@soarspecialneeds.org](mailto:info@soarspecialneeds.org) for more information.

### **Volunteer FAQ**

- How old do you have to be to serve at camp?
  - We invite individuals entering 6th grade and above to serve at camp independently. Individuals younger than 6th grade are welcome to serve alongside a parent or guardian.
- What if I cannot volunteer all week or all day?
  - You may volunteer at camp as little as half of one day. If you volunteer three or more full days you will receive a camp shirt. If you are unable to volunteer the week of camp, but would like to volunteer to help make camp possible, please let us know by emailing [info@soarspecialneeds.org](mailto:info@soarspecialneeds.org).
- I already have a background check completed with another organization, do I need to fill one out with you?
  - We are unable to access background checks run by other organizations. All volunteers over the age of 18 will need to complete a background check with SOAR every 3 years.
- When will I know my final volunteer placement?
  - We will email volunteer assignments the week prior to camp. If a volunteer assignment changes after that we will notify you as soon as possible.
- Is lunch provided for volunteers?
  - Lunch is provided for volunteers daily.
- Can I get volunteer community service hours?
  - We are happy to provide community service hours for you. Please send any volunteer hour verification forms to [info@soarspecialneeds.org](mailto:info@soarspecialneeds.org)